

CODE OF CONDUCT

All members of the SNPRM must agree to :

- Take on the responsibility of the profession with regard to the company.
- Pay their employees in accordance with the national employment regulations laid out in the «convention collective nationale des bureaux d'études techniques, cabinets d'ingénieurs-conseils et sociétés de conseil» and take out the necessary travel insurance to cover clients for transportation related to a mission.
- Confidentiality with regard to any information given to them.
- Make sure at all times that the dignity, honourable character and reputation of the profession is kept.
- Keep informed and develop skills in keeping with the advancement of new technology, current legislation and modern business practice and use these skills competently and appropriately when rendering services to a client.
- Refrain from giving advice on matters which are not within their competence.
- Act at all times in the legitimate interest of the client and accomplish professional missions with integrity and loyalty.
- Be impartial when giving a professional opinion, or making a judgment or decision.
- Inform their client of any conflict of interests which might arise in carrying out their job.
- Refuse any form of payment which might hinder the nonbiased nature of a judgment, in particularity from estate agents.
- Commit themselves, in the carrying out of a mission, to refusing any offer of commission from a third party, or representative of this third party.
- Favour the concept of making selections according to competence rather than any other criteria.
- Be sure never to either intentionally or accidentally harm anyone's reputation or job.
- Any competitive spirit towards fellow members of the profession being expressed in a loyal manner.
- Take over the job of another relocation compagny or of an independent consultant only, and only if, the request to do so comes specifically from the client.
- In the case of a request to go back over another person's work, behave in a particularly professional and tactful manner.